



Denver Health and Hospital Authority Board Meeting
MEETING MINUTES

601 Broadway, 9th Floor Conf. Rm
Thursday, November 21, 2024
1:33 p.m. – 5:05 p.m.

Board of Directors	Staff	Staff	Guests
Present: In Person Unless Otherwise Stated	Donna Lynne, DrPH.	Chuck Scully	Katie Roe Ryan
Patti Klinge	April Audain	Enid Wade, J.D.	Landon Palmer
Tom Kim	Amy Friedman	Lorena Zimmer	Gary Bryskiewicz
Dean Eli Provencio-Vasquez, R.N.	Kris Gaw	Deb Gardner, RN	
Hollie Velasquez-Horvath	Simon Hambidge, M.D.	Katherine Marinelli	
Chris Watney	Rebecca Hanratty, M.D.		
Jim Chavez (<i>Via Webex</i>)	Romana Hasnain-Wynia, Ph.D.		
Pia Dean	Amy King		
Doug Friednash (<i>Via Webex</i>)	Greg McCarthy		
Kathy Nesbitt	Jacque Montgomery		
	Abraham Nussbaum, M.D.		
	Read Pierce, M.D.		
Absent:	Connie Savor Price, M.D.		
Lily Cervantes, M.D.	Morris Askenazi, M.D.		
Frank deGruy, M.D.	Crystal Potter Rivera		


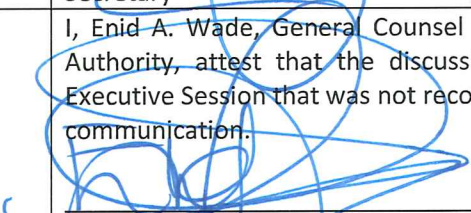
Agenda Topic	Responsible Person (s)	Status/Comments
<p>I. Call to Order and Preliminary Matters</p> <p>A. Approval of October 24, 2024, Meeting Minutes</p> <p>B. Conflict of Interest Disclosure Statement</p> <p>C. Key Personnel Updates</p> <p>D. Public Comment</p> <p>E. Video Highlights</p>	<p>Patti Klinge</p>	<p>Ms. Patti Klinge, Chairperson, called the meeting to order at 1:33 p.m. Ms. Pia Dean made a motion to approve the minutes, and the motion was seconded and approved unanimously.</p> <p>Ms. Klinge requested disclosure of any conflicts of interest. No conflicts were disclosed.</p> <p>Ms. Klinge recognized and congratulated the entire team on the passing of ballot initiative 2Q. She recognized the incredible effort and countless hours that the team spent on this initiative.</p> <p>Dr. Connie Savor Price shared that Dr. Stefka Fabbri will serve as the Interim Chair of OB/GYN, and that the permanent Department Chair will be announced in December. Dr. Savor Price also shared the Interim Chair of Inpatient Pediatrics is Dr. Zoe Bouchelle. Ms. Amy King introduced Mr. Doug Lwin as the new Director of Compensation.</p> <p>No public comment was provided. No video highlights were shown.</p>
<p>II. Medical Staff/Quality</p> <p>A. Medical Staff Appointments & Privileging List for Cardiac Thoracic Surgery</p> <p>B. Medical Staff Executive Committee (MSEC) Update</p>	<p>Morris Askenazi, M.D.</p> <p>Morris Askenazi, M.D.</p>	<p>Dr. Morris Askenazi presented 9 new applicants for medical staff appointments, 21 reappointments included 1 yellow flag and 1 red flag, which were discussed, 3 physicians leaving the medical staff, and 2 physicians requesting new privileges. There was a brief discussion about the Privileging List for Cardiothoracic Surgery. Ms. Pia Dean made a motion to approve the requested appointments and privileges. The motion was seconded and was unanimously approved.</p> <p>Dr. Askenazi reported that the MSEC selections for new officers is almost complete along with selections being made for various</p>

		subcommittees. Dr. Askenazi also shared information regarding the positive impact of the Nabla Pilot.
III. Consent Items		No items were on the consent calendar.
IV. New Business A. Executive Leadership Update	Donna Lynne, DrPH & Senior Leadership Team	Dr. Donna Lynne, herself or by calling on others provided updates on key Denver Health events and matters. Dr. Lynne shared a story from a patient in which the patient described being billed incorrectly for services that were previously approved by their insurance. The billing situation was resolved with help from the billing department and patient advocates. Dr. Lynne reported very briefly on the City Operating Agreement, and she also briefly discussed matters relating to approval of 2Q. The Governor’s Office has released the State Budget. She also briefly discussed the new committee named Emerging Issues Workgroup, which is intended to identify issues or concerns at early stages relating to potential changes tied to the new administration whether at the federal or state level. Dr. Lynne briefly reviewed the financials of the Healing Denver 2Q Campaign. Ms. Kris Gaw briefly reported on four areas: The Center for Addiction Medicine, Specialty Clinics, Oasis Discharge Efforts, Laundry and Hybrid OR Facilities Update. She also reported that many specialty clinics have achieved 112% of volumes during the month of October. Dr. Connie Savor Price provided a brief update on the recruitment efforts to improve access to specialty care. The annual mini z- well-being survey is in progress for the medical staff. DH Bariatrics Department was recognized in Newsweek’s <i>America’s Best Weight Loss Clinics and Centers 2025</i> . Dr. Read Pierce reported that hospital-based patient experience scores continue to remain above 80% which puts us ahead of goal for 2024. Denver Health’s Leapfrog score has improved from a “C” to a “B” due to great work from the Infection Prevention Team. Dr. Romana Hasnain-Wynia reported that the Office of Research received its first grant from the National Science Foundation (NSF) for Lean Research Administration Model of Practice (RAMP). The Office of Education was awarded the HRSA Grant for First designated Teaching Health Center in Colorado. The

<p>B. State of the Department</p>	<p>Dr. Rebecca Hanratty</p>	<p>Public Health Institute at Denver Health has hired Dr. Amy Thiessen as the Director for the TB Clinic. The Office of Health Equity hosted an open house on October 29th to raise awareness and increase partnerships with the department.</p> <p>Dr. Hanratty provided an update on the State of the Department of General Internal Medicine (GIM). GIM has a total of 95 providers: 66 Physicians and 29 APPs and provides many outpatient services including Addiction treatment, Wound care, Primary care, Urgent Care, and HIV. GIM also provides coverage for Pediatrics and Nursery in addition to providing inpatient consult services in palliative care, addiction medicine and elder abuse consults. Like many departments, GIM also had a high rate of turnover and provider burnout in the last 5 years. Dr. Hanratty briefly reported on the education and research done within the department which focused on adult vaccines, maternal health, advanced directives, asthma, and implicit bias and disparities.</p>
<p>C. Post- Election Update</p>	<p>Katie Roe Ryan</p>	<p>Ms. Katie Roe Ryan reported on the 2024 Election Results. Ms. Ryan provided statistics on the Presidential Election and changes to Colorado congressional delegation. There are projections of possible Medicaid Reform, but legislatively and administratively, but exact plans of the Trump administration have not been shared. Concerns are being shared that changes could include elimination of the supplemental payment programs. Ms. Ryan also reported on State and Local Election Results.</p>
<p>D. 10-Minute Break</p>		
<p>E. State of the Paramedic Department</p>		<p>Chief Gary Bryskiewicz provided a report on the State of the Paramedic Department. The Paramedic Division has 271 front line paramedics and emergency medical technicians; 41 command staff and nearly 100 support employees (including communications and dispatch, education, administration, and vehicle maintenance). Denver Health Paramedics Wildland Team deployed 13 paramedics</p>

<p>F. Compliance Training</p>		<p>and dispatchers to 17 fires across the Western U.S. in 2024. He introduced a trailer for the documentary, <i>Into the Unknown</i>, which features Emergency Medical Technicians across the U.S., which also features Denver Health employee, Assistant Chief Heather Edwards.</p> <p>Mr. Landon Palmer provided the annual Compliance training to the board. Mr. Palmer reviewed the conflict-of-interest policy and other policies and rules governing duties of the Board. Compliance Programs are intended to prevent healthcare fraud, waste, and abuse. Key laws which must be complied with include False Claims Act, Anti-Kickback Statute, and Stark Law. There was a brief discussion on the elements of a successful compliance program. Mr. Palmer also reported on processes for responding to external audits and investigations, organizational training, and internal audits and investigations. <i>Mr. Palmer's presentation slides are attached to these minutes as Exhibit A.</i></p>
<p>V. Community and Board Member Reports A. Finance, Audit, and Compliance Committee i. Approval of Previously Presented (11/19/2024) FY 2025 Operating Budget (Action)</p>	<p>Tom Kim</p>	<p>Ms. April Audain briefly reviewed the 2025 Operating Budget. She reported a projected operating loss of \$5.3M for 2024. She also reported a projected net operating income for 2025 as \$38.6M. Then, before the meeting concluded, she noted that this number needed to be revised to \$35.49M to account for a recent decision to provide additional pay increases and for associated increases in benefits. She reported volumes trends for surgery, inpatient stays, discharges, and deliveries. There was a brief discussion about budget initiatives and trends expected in 2025.</p> <p>Ms. Audain indicated that because the budget documents previously provided did not reflect the revised budget figure of \$35.49M, documents with the updated figure(s) would be circulated after the meeting for review and approval of the board. **</p> <p><i>** Consistent with this occurrence during the board meeting, an Executive Summary regarding Board Authorization of the 2025</i></p>

<p>B. Quality, Safety, and Service Improvement Committee (QSSIC)</p> <p>C. Human Resources</p> <p>D. Chair's Report</p>	<p>Read Pierce, M.D.</p> <p>Kathy Nesbitt</p> <p>Patti Klinge</p>	<p><i>Operating Budget and a Board Resolution to Approve the 2025 Operating Budget were provided to and approved by the Board electronically and are attached to these minutes as Exhibits A & B, respectively.</i></p> <p>Dr. Pierce shared that the committee saw three presentations: Dr. Ro Pereira presented on Clinical Equity; Dr. Rebecca Allyn and Jessica Wallace presented on the Provider Well-Being Committee; and Ms. Pence Livingston presented on Clinical Documentation Improvement.</p> <p>Ms. Nesbitt reported that the committee discussed the recent health plan changes for employees. Enrollment in the Denver Health HMO plan has increased by 5%, which is expected to increase revenue to DHMP by \$2.25M.</p> <p>No report was provided.</p>
<p>VI. Executive Session</p> <p>A. CEO Matters</p> <p>B. Litigation Update (As Needed)</p> <p>C. Med Staff Matter</p> <p>D. HR/Personnel Matters</p> <p>E. Board Only Deliberation</p>		<p>Mr. Kim made a motion at 4:16 p.m. to enter into executive session pursuant to C.R.S. section 24-6-402 (4), (b), (c), (e), (f), and (g), which allow for review and discussion of legal advice on regulatory, legal, and compliance matters, and on pending, threatened, or imminent litigation and settlements; to deliberate and discuss personnel and peer review matters; and matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under the deliberative process privilege pursuant to common law and C.R.S. Section 24-72-204 (3)(a), (4), and (13). The motion was seconded, and the motion passed unanimously. The board came out of executive session at 5:05 p.m.</p>
<p>VII. Adjournment</p>	<p>Patti Klinge</p>	<p>The meeting adjourned at approximately 5:05 p.m.</p> <p>Katherine Marinelli transcribed the meeting. Enid A. Wade and Patti Klinge reviewed the minutes.</p>

	 Enid A. Wade Secretary
	I, Enid A. Wade, General Counsel of Denver Health and Hospital Authority, attest that the discussion during any portion of the Executive Session that was not recorded, concerned attorney-client communication.  Enid A. Wade Secretary

2024 Annual

Board Member Compliance Training

Landon Palmer
Chief Compliance & Audit Officer



DENVER HEALTH

— est. 1860 —

FOR LIFE'S JOURNEY

Board Member Responsibilities

- Program Oversight
 - Finance, Audit, & Compliance Committee
- Expectations When Carrying Out Board Duties
 - Denver Health Code of Conduct
 - Decisions that Align with our Reputation
 - Reflect Denver Health Mission, Vision, and Values
- Disclose and Address Conflicts of Interest



Compliance Programs

Required by the Affordable Care Act and CMS
Supported by the OIG

Intended to Prevent Healthcare Fraud, Waste, and Abuse

False Claims Act

Anti-Kickback Statute

Physician Self-Referral (Stark)

Beneficiary Inducements

Exclusions Authority Screening

Information Blocking & HIPAA



DENVER HEALTH™

est. 1860

FOR LIFE'S JOURNEY

Compliance Programs

7 Elements of a Successful Compliance Program

1. Written Policies and Procedures
2. Compliance Leadership and Oversight
3. Training and Education
4. Effective Lines of Communication with the Compliance Officer and Disclosure Program
5. Enforcing Standards: Consequences and Incentives
6. Risk Assessment, Auditing, and Monitoring
7. Responding to Detected Offenses and Developing Corrective Action Initiatives



DENVER HEALTH™

est. 1860

FOR LIFE'S JOURNEY

2024 Compliance Activities

Responding to External Audits and Investigations

Government Claims Audits

Commercial Claims Audits

Government Investigations

Conflict of Interest Campaign

Annual, New Hire, and Ad Hoc Training

Internal Audits and Investigations



DENVER HEALTH™

est. 1860

FOR LIFE'S JOURNEY

Questions and Contact Information

Landon Palmer

Chief Compliance & Audit Officer

601 Broadway, Denver, Colorado 80204 | MC 7776

Office: 303-602-7016 | Cell: 303-883-8012

landon.palmer@dhha.org



DENVER HEALTH™

est. 1860

FOR LIFE'S JOURNEY